



Laurie Brown has over two decades of experience as a speaker, trainer, coach, and facilitator, helping her audience improve their communication, presentation skills and customer and employee engagement. In that time she has earned a reputation as a highly engaging, fun and effective professional, whose work gets results for her clients.

A key asset that Laurie brings to her work is her range and depth of experience. She has an international clientele, having worked in the Middle East, Asia, Australia, Europe, England, Latin America and throughout the United States.

Laurie has worked with culturally diverse audiences at all corporate levels, and her clients have included Fortune 500 companies, dealerships, and small family-owned businesses.

She counts Lockheed Martin, SAIC, IBM, Great American Insurance, KPMG, Beam International, Accenture, GM, Sun Chemical, Denso, Deloitte, Chrysler, Acura, Ford, Plex, Mercy Health Systems, and BMW among her clients.

Laurie is passionate about providing engaging facilitation, training and coaching that makes a difference. She is the author of *The Greet Your Customer Manual*, *The Teleprompter Manual* and *Brand-Aid*.